DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS

DIRECTOR'S OFFICE

MASSAGE THERAPY - GENERAL RULES

Filed with the secretary of state on April 1, 2021

These rules take effect immediately upon filing with the secretary of state unless adopted under section 33, 44, or 45a(6) of the administrative procedures act of 1969, 1969 PA 306, MCL 24.233, 24.244, or 24.245a. Rules adopted under these sections become effective 7 days after filing with the secretary of state.

(By authority conferred on the director of the department of licensing and regulatory affairs by sections 16145, 16148, 16287, 17959, 17961, 17963, and 17965 of the public health code, 1978 PA 368, MCL 333.16145, 333.16148, 333.16287, 333.17959, 333.17961, 333.17963, and 333.17965, and Executive Reorganization Order Nos. 1991-9, 1996-2, 2003-1, and 2011-4, MCL 338.3501, 445.2001, 445.2011, and 445.2030)

R 338.701, R 338.722, R 338.724, R 338.726, R 338.732, R 338.734, R 338.735, R 338.736, R 338.737, R 338.738, R 338.739, R 338.741, and R 338.751 of the Michigan Administrative Code are amended, R 338.702 and R 338.722a are added, and R 338.752 is rescinded, as follows:

PART 1. GENERAL RULES

R 338.701 Definitions.

Rule 1. (1) As used in these rules:

- (a) "Board" means the Michigan board of massage therapy created under section 17955 of the code, MCL 333.17955.
- (b) "Classroom instruction" means 50 to 60 minutes of educational instruction, which constitutes 1 hour of classroom instruction, earned in compliance with the requirements of section 17959(3) of the code, MCL 333.17959.
 - (c) "Code" means the public health code, 1978 PA 368, MCL 333.1101 to 333.25211.
 - (d) "Department" means the department of licensing and regulatory affairs.
- (e) "Members of the public" mean individuals who are not currently enrolled in the massage therapy student's supervised curriculum.
- (2) Except as otherwise defined in these rules, the terms defined in the code have the same meaning when used in these rules.

R 338.702 Telehealth.

- Rule 2. (1) Consent for treatment must be obtained before providing a telehealth service pursuant to section 16284 of the code, MCL 333.16284.
- (2) Evidence of consent for treatment must be maintained in a patient's medical record and retained in compliance with section 16213 of the code, MCL 333.16213.
- (3) A massage therapist providing any telehealth service shall do both of the following:

- (a) Act within the scope of his or her practice.
- (b) Exercise the same standard of care applicable to a traditional, in-person health care service.

PART 2. EDUCATION

- R 338.722 Supervised curriculum for students enrolled before August 1, 2017; for students enrolled on or after August 1, 2017 but before January 10, 2020; requirements.
- Rule 22. (1) As used in the rule, "supervised curriculum" means a massage therapy curriculum that meets the requirements of this rule and is taught in a school as defined in section 17951(1)(e) of the code, MCL 333.17951.
- (2) For students enrolled before August 1, 2017, a supervised curriculum must include, at a minimum, 500 hours of courses or coursework and both of the following:
 - (a) Classroom instruction including both of the following:
- (i) Forty hours performing massage therapy services for members of the public in a supervised student clinic that meets all of the requirements of R 338.724.
- (ii) Two hundred hours of massage and bodywork assessment, theory, and application instruction.
 - (b) Classroom instruction including all of the following:
- (i) One hundred twenty-five hours of instruction on the body systems that include anatomy, physiology, and kinesiology.
 - (ii) Forty hours of pathology.
- (iii) Ten hours of business, professional practice, or ethics instruction with a minimum of 6 hours in ethics.
- (iv) Eighty-five hours of instruction in an area or related field, as determined by the school, that completes the massage therapy program of study.
- (3) For students enrolled on or after August 1, 2017 but before January 10, 2020, a supervised curriculum must include, at a minimum, 625 hours of courses or coursework and both of the following:
 - (a) Classroom instruction including both of the following:
- (i) Forty hours performing massage therapy services for members of the public in a supervised student clinic that meets all of the requirements of R 338.724.
- (ii) Two hundred hours of massage and bodywork assessment, theory, and application instruction.
 - (b) Classroom instruction including all of the following:
- (i) One hundred twenty-five hours of instruction on the body systems that include anatomy, physiology, and kinesiology.
 - (ii) Forty hours of pathology.
- (iii) Ten hours of business, professional practice, or ethics instruction with a minimum of 6 hours in ethics.
- (iv) Two hundred ten hours of instruction in an area or related field, as determined by the school, that completes the massage therapy program of study.
- 338.722a Supervised curriculum for students enrolled on or after January 10, 2020; requirements.

- Rule 22a. (1) As used in this rule, "supervised curriculum" means a massage therapy curriculum that meets the requirements of this rule and is approved by the board pursuant to R 338.726.
- (2) For students enrolled on or after January 10, 2020, a supervised curriculum must include, at a minimum, 625 hours of courses or coursework and satisfy both of the following:
 - (a) Classroom instruction including both of the following:
- (i) Seventy-five hours performing massage therapy services for members of the public in a supervised student clinic that meets all of the requirements of R 338.724.
- (ii) Two hundred hours of massage and bodywork assessment, theory, and application instruction.
 - (b) Classroom instruction including all of the following:
- (i) One hundred twenty-five hours of instruction on the body systems that include anatomy, physiology, and kinesiology.
 - (ii) Forty hours of pathology.
- (iii) Twenty-five hours of business, professional practice, or ethics instruction with a minimum of 10 hours in ethics.
- (iv) One hundred sixty hours of instruction in an area or related field, as determined by the school, that completes the massage therapy program of study.

R 338.724 Supervised student clinic; requirements.

- Rule 24. (1) A student shall have completed a minimum of 20 hours of courses or coursework in pathology before participating in a supervised student clinic.
- (2) A supervised student clinic must satisfy all of the following requirements:
- (a) If a student was enrolled before January 10, 2020, all supervised clinic hours must be held on school premises. If the student was enrolled on or after January 10, 2020, a minimum of 55 supervised clinic hours must be held on school premises. A maximum of 20 supervised clinic hours may be held off school premises.
- (b) The clinic must be supervised by a licensed massage therapist who is a faculty member of the school offering the supervised curriculum. The supervising massage therapist shall be present on the premises and be readily accessible to the students at all times during the clinic.
- (c) The ratio of students to supervising massage therapists must not exceed 15 students to 1 supervising massage therapist.
- (3) A supervising massage therapist shall ensure that a student possesses the appropriate education, experience, and skills before allowing the student to provide a massage to any member of the public during a supervised student clinic.

R 338.726 Educational standards; adoption by reference.

Rule 26. The board approves a massage therapy supervised curriculum that meets the requirements of R 338.722a and complies with 1 of the following:

- (a) Is offered by a National Certification Board for Therapeutic Massage and Bodywork (NCBTMB) assigned school that is researched and approved by the NCBTMB and meets the NCBTMB's minimum curriculum requirements.
- (b) Is accredited by the accrediting body of the region in which the institution is located and the accrediting body meets either the recognition standards and criteria of the Council for Higher Education Accreditation (CHEA) or the recognition procedures and criteria of the

United States Department of Education. The board adopts by reference the procedures and criteria for recognizing accrediting agencies of the United States Department of Education, effective July 1, 2010, as contained in 34 CFR 602 (2010), and the policies and procedures for recognition of accrediting organizations of the CHEA, effective September 24, 2018. Copies of the standards and criteria of the CHEA and the United States Department of Education are available for inspection and distribution at a cost of 10 cents per page from the Board of Massage Therapy, Bureau of Professional Licensing, Department of Licensing and Regulatory Affairs, 611 West Ottawa, P.O. Box 30670, Lansing, Michigan 48909. The CHEA recognition standards may also be obtained at no cost from the council's website at http://www.chea.org. The federal recognition criteria may also be obtained at no cost from the website for the United States Department of Education Office of Postsecondary Education at http://www.ed.gov/about/offices/list/OPE/index.html.

PART 3. LICENSURE

R 338.732 Training standards for identifying victims of human trafficking; requirements. Rule 32. (1) Pursuant to sections 16148 and 17060 of the code, MCL 333.16148 and 333.17060, an individual who is licensed or seeking licensure shall complete training in identifying victims of human trafficking that meets the following standards:

- (a) Training content that covers all of the following:
- (i) Understanding the types and venues of human trafficking in the United States.
- (ii) Identifying victims of human trafficking in health care settings.
- (iii) Identifying the warning signs of human trafficking in health care settings for adults and minors.
 - (iv) Identifying resources for reporting the suspected victims of human trafficking.
 - (b) Acceptable providers or methods of training include any of the following:
- (i) Training offered by a nationally recognized or state-recognized health-related organization.
 - (ii) Training offered by, or in conjunction with, a state or federal agency.
- (iii) Training obtained in an educational program that has been approved by the board for initial licensure, or by a college or university.
- (iv) Reading an article related to the identification of victims of human trafficking that meets the requirements of subdivision (a) of this subrule and is published in a peer review journal, health care journal, or professional or scientific journal.
 - (c) Acceptable modalities of training include any of the following:
 - (i) Teleconference or webinar.
 - (ii) Online presentation.
 - (iii) Live presentation.
 - (iv) Printed or electronic media.
- (2) The department may select and audit a sample of individuals and request documentation of proof of completion of training. If audited by the department, an individual shall provide an acceptable proof of completion of training, including either of the following:
- (a) Proof of completion certificate issued by the training provider that includes the date, provider name, name of training, and individual's name.
- (b) A self-certification statement by an individual. The certification statement must include the individual's name and either of the following:

- (i) For training completed pursuant to subrule (1)(b)(i) to (iii) of this rule, the date, training provider name, and name of training.
- (ii) For training completed pursuant to subrule (1)(b)(iv) of this rule, the title of article, author, publication name of peer review journal, health care journal, or professional or scientific journal, and date, volume, and issue of publication, as applicable.
- (3) Pursuant to section 16148 of the code, MCL 333.16148, the requirements specified in subrule (1) of this rule apply to all license renewals and for initial licenses issued after March 14, 2022.

R 338.734 Examinations; passing scores.

Rule 34. An applicant for licensure shall pass either of the following:

- (a) The Massage and Bodywork Licensure Examination (MBLEX), or its replacement, offered by the Federation of State Massage Therapy Boards (FSMTB). The passing score for the MBLEX is the passing score recommended by the FSMTB.
- (b) The National Certification Examination for Therapeutic Massage and Bodywork (NCETMB) offered by the National Certification Board for Therapeutic Massage and Bodywork (NCBTMB), if taken before November 1, 2014. The passing score for the NCETMB is the passing score recommended by the NCBTMB.

R 338.735 Licensure; massage therapist; requirements.

- Rule 35. An applicant for a massage therapist license by examination shall submit the required fee and a completed application on a form provided by the department. In addition to satisfying the requirements of the code and these rules, the applicant shall satisfy both of the following requirements:
- (a) Have successfully completed a supervised curriculum that satisfies the requirements in R 338.722 or R 338.722a, as applicable.
- (b) Pass an examination required under R 338.734.

R 338.736 Foreign-trained applicants; licensure; requirements.

- Rule 36. An applicant for a massage therapist license who completed a massage therapy curriculum outside of the United States shall submit the required fee and a completed application on a form provided by the department. In addition to satisfying the requirements of the code and these rules, the applicant shall satisfy all of the following requirements:
- (a) Have successfully completed a massage therapy curriculum that is substantially equivalent to a supervised curriculum that meets the requirements in R 338.722 or R 338.722a, as applicable. Evidence of having completed a massage therapy curriculum that is substantially equivalent to a supervised curriculum includes an evaluation of the applicant's education by a recognized and accredited credential evaluation agency that is a member of the National Association of Credential Evaluation Services.
- (b) Pass an examination required under R 338.734.

R 338.737 Licensure by endorsement; requirements.

- Rule 37. (1) An applicant for a license by endorsement shall hold an active massage therapist license or registration in another state, country, jurisdiction, territory, or province at the time of application, be of good moral character, and be at least 18 years of age.
- (2) The applicant shall submit the required fee and a completed application on a form provided by the department.

- (3) An applicant who has held an active massage therapist license in another state, country, jurisdiction, territory, or province for 3 years or more preceding the date of application satisfies the requirements for licensure pursuant to section 19759(2) of the code, MCL 333.17959.
- (4) An applicant who has held an active massage therapist license in another state, country, jurisdiction, territory, or province for less than 3 years immediately preceding the date of application shall satisfy both of the following requirements:
- (a) Have successfully completed a supervised curriculum that meets the requirements in R 338.722, R 338.722a, or R 338.736(a), as applicable.
 - (b) Have passed an examination required under R 338.734.
- (5) An applicant shall have his or her license, certification, or registration in good standing verified by the licensing, certifying, or registering agency of each state, country, jurisdiction, territory, or province in which the applicant holds, or has ever held, a license, certification, or registration as a massage therapist. If applicable, verification must include the record of any disciplinary action taken or pending against the applicant.

R 338.738 Relicensure.

Rule 38. An applicant whose license has lapsed may be relicensed upon submission of the appropriate documentation as noted in the table below:

(1) F	or a massage therapist who has let his	Lapsed	Lapsed 3 years
or her Michigan license lapse and is not		less than	or more
current	ly licensed in another state country,	3 years	
jurisdic	ction, territory, or province.		
(a)	Application and fee: submit a	$\sqrt{}$	
	completed application on a form		
	provided by the department, together		
	with the required fee.	,	
(b)	Good moral character: establish that	$\sqrt{}$	$\sqrt{}$
	he or she is of good moral character		
	as defined under sections 1 to 7 of		
	1974 PA 381, MCL 338.41 to		
	338.47.		
(c)	Fingerprints: submit fingerprints as		$\sqrt{}$
	required under section 16174(3) of		
	the code, MCL 333.16174.	,	
(d)	Continuing education: submit proof	$\sqrt{}$	$\sqrt{}$
	of having completed 45 hours of		
	continuing education that satisfy the		
	requirements of R 338.739 and R		
	338.741 in courses and programs		
	approved by the board and earned		
	within the 3-year period immediately		
	preceding the application for		
	relicensure.		
(e)	Examination: passage of the		V

	examination approved pursuant to R 338.734 within 3 years of relicensure.		
(f)	License verification: an applicant's license in good standing must be verified by the licensing agency of each state, country, jurisdiction, territory, or province in which the applicant holds or ever held a license as a massage therapist. If applicable, verification must include the record of any disciplinary action taken or pending against the applicant.	√ 	√
or her	or a massage therapist who has let his Michigan license lapse and is currently d in another state, country,	Lapsed less than 3 years	Lapsed 3 years or more
	ction, territory, or province		
(a)	Application and fee: submit a completed application on a form provided by the department, together with the required fee.	V	V
(b)	Good moral character: establish that he or she is of good moral character as defined under sections 1 to 7 of 1974 PA 381, MCL 338.41 to 338.47.	V	V
(c)	Fingerprints: submit fingerprints as required under section 16174(3) of the code, MCL 333.16174.		V
(d)	Continuing education: submit proof of having completed 45 hours of continuing education that satisfy the requirements of R 338.739 and R 338.741 in courses and programs approved by the board and earned within the 3-year period immediately preceding the application for relicensure.	√ 	√
(e)	License verification: an applicant's license in good standing must be verified by the licensing agency of each state, country, jurisdiction, territory, or province in which the applicant holds or ever held a license as a massage therapist. If applicable,	V	V

verification must include the record	
of any disciplinary action taken or	
pending against the applicant.	

R 338.739 License renewals; massage therapist; requirements; applicability.

- Rule 39. (1) An applicant for license renewal shall accumulate not less than 18 hours of continuing education in activities approved by the board under these rules during each license cycle.
- (2) Submission of an application for renewal constitutes the applicant's certification of compliance with the requirements of this rule. A licensee shall retain documentation of meeting the requirements of this rule for a period of 5 years from the date of application for license renewal. Failure to comply with this rule is a violation of section 16221(h) of the code, MCL 333.16221.
- (3) The requirements of this rule do not apply if a licensee has been licensed for less than 3 years.
- (4) A request for a waiver pursuant to section 16205 of the code, MCL 333.16205, must be received by the department before the expiration date of the license.
- (5) The department may select and audit a sample of licensees who have renewed their licenses and request proof of compliance with subrule (1) of this rule.

PART 4. CONTINUING EDUCATION

- R 338.741 Acceptable continuing education; requirements; limitations.
- Rule 41. (1) A licensee may not earn more than 12 hours of continuing education during a 24-hour period.
- (2) A licensee may not earn credit for a continuing education program or activity that is identical or substantially identical to a program or activity the licensee has already earned credit for during that license cycle.
- (3) The continuing education credit hours earned during 1 license cycle may not be carried forward to the next license cycle.
- (4) A licensee may not earn credit for continuing education programs or activities that primarily focus on practices excluded from licensure under section 17957 of the code, MCL 333.17957.
- (5) A licensee shall earn at least 1 hour of continuing education in the area of pain and symptom management. Continuing education hours in pain and symptom management may include, but are not limited to, courses in behavior management, behavior modification, stress management, and clinical applications, as they relate to professional practice.
- (6) A licensee shall earn at least 2 hours of continuing education in the area of professional ethics or boundaries.
 - (7) The board approves any of the following as acceptable continuing education:

ACCEPTABLE CONTINUING EDUCATION ACTIVITIES

	Activity and Proof Required	Number of continuing
		education hours earned
		per activity
(a)	Attendance at or participation in a continuing education	The number of

program or activity related to the practice of massage therapy, or any non-clinical subject relevant to massage therapy practice, education, administration, management, or science, which includes, but is not limited to, live, inperson programs; interactive or monitored teleconference, audio-conference, or web-based programs; online programs; and journal articles or other self-study programs approved or offered by any of the following:

- The NCBTMB, or a sponsor approved by the NCBTMB.
- The FSMTB, or a sponsor approved by the FSMTB.
- A massage therapy school or program approved pursuant to R 338.726.

If audited, the licensee shall submit a copy of a letter or certificate of completion showing the licensee's name, number of continuing education hours earned, sponsor name or the name of the organization that approved the program or activity for continuing education credit, and the date on which the program was held or activity completed.

continuing education hours earned is the number of hours approved by the sponsor the approving for organization the specific program or activity. A maximum of 18 hours of continuing education may be earned for this activity in each renewal period.

(b) Initial presentation of a continuing education program related to the practice of massage therapy provided to a state, regional, national, or international massage therapy organization.

To receive credit, the presentation must not be a part of the licensee's regular job description and must be approved or offered for continuing education credit by any of the following:

- The NCBTMB, or a sponsor approved by the NCBTMB.
- The FSMTB, or a sponsor approved by the FSMTB.
- A massage therapy school or program approved pursuant to R 338.726.

If audited, the licensee shall submit a copy of the presentation notice or advertisement showing the date of the presentation, the licensee's name listed as a presenter, and the name of the organization that approved or offered the presentation for continuing education credit.

(c) Initial presentation of a scientific exhibit, poster, scientific paper, or clinical demonstration to a massage therapy organization.

Two hours of continuing education are earned for each 50 to 60 minutes of presentation. No additional credit is earned for preparation of a presentation. A maximum of 6 hours of continuing education may be earned for this activity in each renewal period.

Two hours of continuing education are earned for each 50 to 60 minutes of

	To receive credit, the presentation must not be part of the licensee's regular job description or performed in the normal course of the licensee's employment. If audited, the licensee shall submit a copy of the document presented with evidence of presentation or a letter from the program sponsor verifying the length and date of the presentation.	presentation. No additional credit is earned for preparation of a presentation. A maximum of 6 hours of continuing education may be earned for this activity in each renewal period.
(d)	Initial publication of an article related to the practice of massage therapy in a non-peer reviewed journal or newsletter. If audited, the licensee shall submit a copy of the publication that identifies the licensee as the author or a publication acceptance letter.	One hour of continuing education is earned for each article. A maximum of 6 hours of continuing education may be earned for this activity in each renewal period.
(e)	Initial publication of a chapter related to the practice of massage therapy in either of the following: • A professional or health care textbook. • A peer-reviewed textbook. If audited, the licensee shall submit a copy of the publication that identifies the licensee as the author or a publication acceptance letter.	Five hours of continuing education are earned for serving as the primary author. Two hours of continuing education are earned for serving as the secondary author.
(f)	Identifying, researching, and resolving an event or issue related to clinical or professional practice. If audited, the licensee shall submit a completed experiential activity form provided by the department for each issue or event.	One hour of continuing education is earned for each 50 to 60 minutes spent identifying, researching, and resolving the issue or event. A maximum of 5 hours of continuing education may be earned for this activity in each renewal period.
(g)	Participating on a state or national committee, board, council, or association related to the field of massage therapy. A committee, board, council, or association is considered acceptable by the board if it enhances the participant's knowledge and understanding of the field of massage therapy. If audited, the licensee shall submit documentation verifying the licensee's participation in at least 50% of the	Five hours of continuing education are earned for each committee, board, council, or association. A maximum of 10 hours of continuing education may be earned for this activity in each renewal period.

	regularly scheduled meetings of the committee, board, council, or association.	
(h)	 Participating on any of the following: A peer review committee dealing with quality patient care as it relates to the practice of massage therapy. A committee dealing with utilization review as it relates to the practice of massage therapy. A health care organization committee dealing with patient care issues related to the practice of massage therapy. 	Five hours of continuing education are earned for participating on a committee. A maximum of 10 hours of continuing education may be earned for this activity in each renewal period.
	If audited, the licensee shall submit a letter from an organization official verifying the licensee's participation on the committee.	
(i)	Participating in peer supervision or consultation with professional colleagues. If audited, the licensee shall submit an affidavit from the colleague that was involved in the peer supervision or consultation. The affidavit must attest to the licensee's role and the number of hours the licensee spent participating in these activities.	One hour of continuing education is earned for each 50 to 60 minutes of participation. A maximum of 6 hours of continuing education may be earned for this activity in each renewal period.
(j)	Participating in case conferences, including multidisciplinary conferences, for training purposes. If audited, the licensee shall submit a letter from the administrative or clinical supervisor verifying the types of conferences and the number of hours the licensee spent participating in the conferences.	One hour of continuing education is earned for each 50 to 60 minutes of participation. A maximum of 4 hours of continuing education may be earned for this activity in each renewal period.
(k)	Providing individual supervision for a student in supervised curriculum beyond the hours required by R 338.722. Supervision provided as part of a disciplinary sanction may be included under this activity. If audited, the licensee shall submit an affidavit from the student who received the supervision. The affidavit must attest to the licensee's role as a supervisor and the number of hours the licensee spent providing supervision to the student.	One hour of continuing education is earned for each 50 to 60 minutes of supervision provided beyond the hours of supervision required per month. A maximum of 6 hours of continuing education may be earned for this activity in each renewal period.
(1)	Participation in a panel discussion relevant to the practice of massage therapy in an approved continuing education program or an organized health care setting.	One hour of continuing education is earned for each 50 to 60 minutes

		spent participating in the
	If audited, the licensee shall submit documentation from	panel discussion. A
	the organizer of the panel discussion verifying the topic of	maximum of 4 hours of
	the panel discussion and the number of hours the licensee	continuing education may
	spent participating in the discussion.	be earned for this activity
		in each renewal period.
(m)	Obtaining a new or participation in training to maintain	One hour of continuing
	cardiopulmonary resuscitation or bloodborne pathogen	education is earned for
	certification.	each 50 to 60 minutes of
		participation. A
	If audited, the licensee shall submit a copy of a certificate	maximum of 4 hours of
	of completion showing the licensee's name, number of	continuing education may
	continuing education hours earned, sponsor name, and the	be earned for this activity
	date on which the program was held or activity completed.	in each renewal period.

PART 5. PROFESSIONAL ETHICS

R 338.751 Professional ethics.

- Rule 51. A licensee shall maintain professional boundaries and exercise professional ethics in all interactions including, but not limited to, the following:
- (a) The licensee shall provide high quality care within the boundaries of the licensee's professional competence, based on education, training, and experience. This includes, but is not limited to, the licensee only providing massage therapy services that ensure the safety of and benefit to the client. The licensee shall refer the client to other healthcare professionals when appropriate for the client's health and well-being.
- (b) The licensee shall respect the client's right to modify or discontinue any massage therapy treatment at any time.
- (c) The licensee shall not engage in harassment or discrimination based on age, gender, gender identity, race, ethnicity, national origin, religion, sexual orientation, disability, or any basis proscribed by law.
- (d) The licensee shall terminate a massage therapy session with a client who suggests or requests that the licensee engage in conduct that is inappropriate, unsafe, or unethical.
- (e) The licensee shall not solicit or engage in sexual conduct with a current client, supervisee, or student.
- (f) The licensee shall not exploit a current or former client, supervisee, or student to further the licensee's personal, religious, political, business, or financial interests.
- (g) The licensee shall keep and maintain an understandable record for each client in compliance with the requirements of section 16213 of the code, MCL 333.16213.

R 338.752 Rescinded.