## Department of Licensing and Regulatory Affairs

**Public Service Commission** 

Administrative Rules for Service Quality and Reliability Standards for Electric Distribution Systems
Rule Set 2021-76 LR

## NOTICE OF PUBLIC HEARING Thursday, December 9, 2021 09:00 AM

Lake Michigan Room or Microsoft Teams https://bit.ly/3BnVe5i

MPSC 7109 W. Saginaw Hwy., Lansing MI 48917 or https://bit.ly/3BnVe5i or call in (audio only) +1 248-509-0316 Conf. ID 269 161 043#

The Department of Licensing and Regulatory Affairs will hold a public hearing to receive public comments on proposed changes to the Service Quality and Reliability Standards for Electric Distribution Systems rule set.

These rules apply to electric utility service provided by utilities that are subject to the jurisdiction of the Public Service Commission. The rules are intended to promote safe and adequate electric service to the public, to provide standards for uniform and reasonable electric practices by utilities, and to encourage efficiency and safety. The word "electric" is being inserted in front of "utility" and the word "cooperative" is being added after "utility" in every rule that is being amended to clarify that these rules apply to electric utilities and cooperatives, only, and not alternative electric suppliers. Several new definitions are being added to R 460.702 to assist with clarification. Part 2 – Unacceptable Levels of Performance, R 460.721 through R 460.724, and Part 4 – Financial Incentives and Customer Accommodations, R 460.741 through R 460.748, are being updated to respond to the recurring sustained outages in the electrical supply to customers. The documentation and reporting requirements in Part 3 – Records and Reports, R 460.731 through 460.734, are being updated. R 460.751 is being updated to include a pandemic. Parts of R 460.702 and R 460.724 are being stricken and moved to the Michigan Public Service Commission's "Consumer Standards and Billing Practices for Electrical and Gas Residential Service" rules. Additionally, language in several rules is being stricken because it involves obsolete technology. The proposed change to these rules is supported by the Commission and by regulated industry.

By authority conferred on the public service commission by sections 4, 6, and 10p of 1939 PA 3, MCL 460.4, 460.6, and 460.10p, section 7 of 1909 PA 106, MCL 460.557, section 5 of 1919 PA 419, MCL 460.55, and sections 3, 9, and 231 of the executive reorganization act of 1965, 1965 PA 380, MCL 16.103, 16.109, and 16.331

The proposed rules will take effect immediately after filing with the Secretary of State. The proposed rules are published on the State of Michigan's website at www.michigan.gov/ARD and in the 11/15/2021 issue of the Michigan Register. Copies of these proposed rules may also be obtained by mail or electronic mail at the following email address: mpscedockets@michigan.gov.

Comments on these proposed rules may be made at the hearing, by mail, or by electronic mail at the following addresses until 1/6/2022 at 05:00PM.

Michigan Public Service Commission, Executive Secretary, Case No. U-20629

Executive Secretary, Case No. U-20629, Michigan Public Service Commission P.O. Box 30221, Lansing MI 48909

mpscedockets@michigan.gov

The public hearing will be conducted in compliance with the 1990 Americans with Disabilities Act. If the hearing is held at a physical location, the building will be accessible with handicap parking available. Anyone needing assistance to take part in the hearing due to disability may call 517-284-8090 to make arrangements.